

Document No: TEMAS-QP-001, Rev.00

Issue Date: 1st November 2024

## **QUALITY POLICY**

**TEMAS INTERNATIONAL GENERAL TRADING L.L.C**, is committed to provide quality products and services to our customers and in order to achieve this we shall:

- Develop and implement quality management system and procedures to deliver the quality products and services that meet applicable National and International Standards.
- Provide a framework for establishing, achieving and reviewing quality objectives.
- Standardize, periodically audit, review and continually improve our quality management system, business processes and services.
- Proactively seek customer feedback and appropriately address them
- Effectively communicate Quality policy and provide appropriate training to employees and other relevant personnel.





Managing Director

TEMAS INTERNATIONAL GENERAL TRADING L.L.C